JAMES PAYNE
WORDPRESS DEVELOPER | PYTHON PROGRAMMER

SKILLS

HTML, CSS, JavaScript
95%

PHP
75%

Python
85%

Command Line
70%

MySQL
80%

Microsoft Office Suite
90%
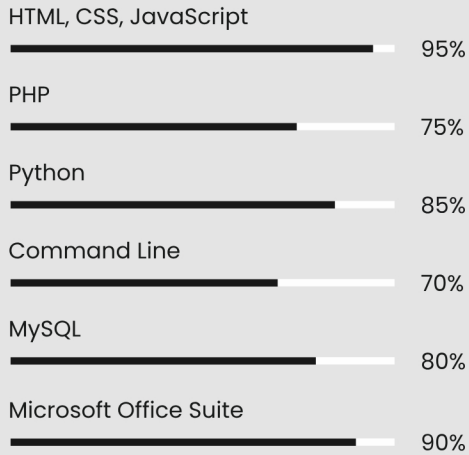
CONTACT

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Rolling Meadows, IL 60008

SCAN

PROFILE

Accomplished Web Developer with 5+ years of experience creating responsive, custom Wordpress plugins, posts, & pages using HTML, CSS, JavaScript, and PHP. Proficient in leveraging WordPress, REST APIs, and Python to develop innovative solutions and streamline workflows. Adept at collaborating cross-functionally to deliver cost-efficient, high-quality projects that meet client needs. Experienced in CRM integrations, third-party tool implementation, and automation for improved task consistency and scalability.

WORK EXPERIENCE

Production Developer
Dealer Inspire / Naperville, IL   *(2018–2025)*

As a Production Developer at Dealer Inspire, I craft responsive, user-friendly web pages using modern web technologies and integrate CRM solutions and third-party tools to optimize website functionality. I also develop Python applications to automate tasks, enhancing efficiency and scalability for large-scale client projects.

- Designed and developed responsive web pages with customized content, aligning with client specifications and leveraging modern web technologies.
- Maintained and updated advanced Gravity Forms to streamline CRM integration, enhancing client workflows and data accuracy.
- Developed Python applications to automate repetitive tasks, facilitating bulk page migrations and consistent documentation for large-scale projects.
- Implemented third-party tools onto websites, while documenting and reporting bugs to the client & third party contacts.

Technical Service Representative Lv1
Crosscom / Buffalo Grove, IL   *(2017–2018)*

At CrossCom, I provided technical support to ensure reliable network systems for major enterprises. This role strengthened my problem-solving and communication skills in a fast-paced environment.

- Accurately documented work order events and relevant details for billing, reporting, and future technical references, ensuring a high standard of communication across teams.
- Efficiently reviewed and applied technical documentation to support troubleshooting processes, tailoring solutions to unique client needs in real-time.
- Guided on-site technicians through resolving network cable and system issues, ensuring minimal downtime and enhanced operational efficiency for clients.

EDUCATION

B.S. Informatics
Indiana University, Bloomington, IN   *(2013–2017)*

While at IU I majored in Informatics with a focus in security, and minored in Business and Marketing. I studied a number of different topics that ranged from semesters of programming and business management courses, to developing apps or preparing case studies for major companies.